

Customer Relations		
Resource Title	How It Benefits You	Website
Customer Service on Inc.com	In-depth full coverage of issues regarding customer service and strategy	http://www.inc.com/customer-service
Customer Relations		http://www.suite101.com/customer-relations
Give 'em the Pickle	Best customer service strategy	http://www.suite101.com/content/give-em-the-pickle-by-bob-farrell-a285186
Customer Service on Entrepreneur.com	Innovation using customer service strategy	http://www.entrepreneur.com/sales/customerservice/index115864.html
Biz Info Library: Customer Service	Library of customer service articles; browse through at your convenience	http://www.bizinfo library.org/index.cfm?jsessionid=52307f7154608f77f1ea442f2d345f126c68&action=main.category&lngCategoryID=69