UTAH SBDC network

2011 BUSINESS RECOGNITION

HOSTED BY Southern Utah University SBDC



OWNFR Carol Levesque

NATURE OF BUSINESS Integrative Health Care -Acupuncture

CITY Cedar City COUNTY Iron

PHONE 435.704.4588

WEBSITE www.cedarcityacupuncture.

BUSINESS STRUCTURE

BUSINESS BEGAN October 2009

EMPLOYEES 1 full-time

SBDC CONSULTANT Craig Isom, Joni Anderson

iobs

revenues

growth





Secret to Success

"Being fully attentive while tending

to a patient, and responding in

ways that reflect the individual

and specific needs of the patient. I

believe those principles helped me

build a trusting relationship with

my patients, contributing to their

recovery as well as to my success."

While in graduate school, Carol Levesque learned about the concept of community acupuncture. The concept of providing high-quality care as frequently as needed for people from a wide range of socioeconomic backgrounds was very appealing to her. Levesque opened Cedar City Community Acupuncture in Oct. 2009.

As a new business owner, Levesque faced several challenges including educating the public about acupuncture as well as the resources her clinic has to offer. Local newspaper articles about the business have helped spread the word about her business. Another struggle was bookkeeping, but she soon learned that some tasks and business functions should be outsourced to maintain her own productivity.

A friend told Levesque about the Cedar City Small

Business Development Center. Shortly after opening the clinic, she met with Craig Isom and Joni Anderson at the SUU SBDC. By asking the right questions, they helped

Levesque better define her business ideas and practice. She said, "Timely advice from external sources can be of enormous value. In my case, this is precisely the role played by both the SBDC and SCORE in refining goals and helping me develop a more structured program to achieve my goals. I am deeply grateful to both of these agencies in this regard."

Levesque is proactively implementing the advice and education that she has received. She has

"Working with the SBDC has been like having my own team committed to the success of the business. They helped me formulate a business plan and made the resources of Fast Trac available. The SBDC also offered insights into potential business opportunities with SUU. The SBDC team has always been willing to answer my questions and provided great details."

Carol Levesque, Owner

presented to schools and health fairs, and has been involved in local panel discussions. She is also working on community education seminars and expanding her business opportunities through clinics and outreach.

The Utah SBDC network is comprised of 11 regional centers hosted by Utah colleges and universities. The centers serve entrepreneurs and small businesses across the state. The centers are funded in part through a cooperative agreement with the U.S. Small Business Administration.







